

Polycom® Wireless Telephone Systems for Industrial Services

Delays on the production line decrease output and waste labor resources, directly impacting the bottom line. When problems occur, timely communication is vital. That's why leading industrial services rely on Polycom.

Polycom wireless telephones allow users to stay in touch while moving throughout the facility—even in environments covering millions of square feet, with multiple buildings and with difficult coverage areas. Polycom offers the most durable, feature-rich and cost-effective wireless telephony solutions for industrial applications, dramatically streamlining communication. Because Polycom wireless telephones are integrated with a facility's existing telephone systems, users are always accessible. Fast, direct communications means less downtime and increased efficiency.

The Manufacturing Solution

Polycom wireless telephones maximize uptime in plant operations by providing real-time access from anywhere within the facility. Wireless telephones eliminate the noise and delays of overhead paging by reaching personnel directly. Push-to-talk capabilities supports group calling for specified user groups. And unlike two-way radios and cellular phones, Polycom wireless telephones integrate with the plant's existing telephone system and do not interfere with sensitive equipment.

The Logistics Solution

Timeliness and accuracy of inventory deliveries are critical. Delays can be costly and affect the entire supply chain. Wireless telephones help the logistics industry move product through the supply chain by providing real-time communication around the clock. Polycom wireless telephones facilitate on-time delivery and just-in-time inventory movement.

The Safety Solution

Polycom wireless telephones provide quick and effective communication in emergencies. Unlike with wired phones, employees can react swiftly to urgent situations and quickly be in touch with emergency services, management, or security personnel. Push-to-talk capabilities allow employees to broadcast emergency instructions to quickly resolve problems at the push of a button.

Supervisors and Managers

[Stay in Contact with Personnel](#)

Management can respond immediately to staff issues and to incoming calls from vendors or customers, avoiding costly delays. Managers can stay on the production line to oversee operations.

Master Scheduler

[Maintain Production Schedule](#)

Streamlined communication and less downtime means that with Polycom wireless telephones the master scheduler can meet the production schedule, and maximize output through increased uptime.



Benefits

- Dramatically improves mobility and responsiveness while reducing downtime
- Leverages existing technology investments including the facility's PBX and Wi-Fi infrastructure
- Integrated text messaging with production monitoring equipment and other systems
- Unified, scalable architecture for any size facility
- High-quality communication in high-noise environments
- Lightweight, durable, easy-to-use handsets designed specifically for industrial environments

Maintenance Technicians

Troubleshoot Problems on the Spot

Maintenance personnel can be reached immediately to troubleshoot equipment problems. Technicians can use headsets with the Polycom wireless telephones, allowing them to place calls as they work on machinery or give direction to other staff.

IT Staff

Better Network Support

IT staff are constantly on the move supporting users in a large coverage area. With Polycom wireless telephones, IT staff can provide better network support and trouble-shoot issues on the spot by contacting the vendor. Users can contact IT staff when and where problems occur.

Fork Lift Operators

Streamline Inventory Movement

Forklift operators are typically out-of-reach when retrieving inventory and need to contact managers when a product is out-of-stock. Polycom wireless telephones keep warehouse staff in touch in a high-noise environment and push-to-talk capabilities support group calling.

Security and Loss Prevention

Increase Warehouse Security

Polycom wireless telephones help security staff monitor the entire facility. It also allows them to communicate from remote parts of the loading docks, inside and out, if they notice any suspicious activities from employees, trucks, and outside delivery personnel.

Loading Docks

Facilitate Loading and Unloading

Loading dock staff is responsible for checking inventory orders to ensure the right shipment gets on the right truck for a timely delivery. Polycom wireless telephones help address issues quickly, saving valuable time and supporting fast loading and unloading in dock areas.

Customer Support

Faster Response to Requests

Customer support representatives can contact managers directly without playing telephone tag or waiting on hold while the person is paged. In turn, customers receive fast response to their requests and order status updates.

The Polycom Advantage

No matter where users are in a facility, Polycom wireless telephones allow them to be in touch for both voice and important text messages and alerts. By integrating Polycom wireless telephones with production monitoring equipment and other systems, facilities streamline their communication structure—cutting response times, minimizing production down-time and improving overall plant efficiency and productivity. Hundreds of industrial facilities depend on Polycom wireless telephones for the richest functionality, highest reliability and best quality in wireless communication solutions.

Learn More

Visit polycom.com for more information on how your organization can benefit from Polycom wireless telephone and other Polycom unified communications solutions.

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